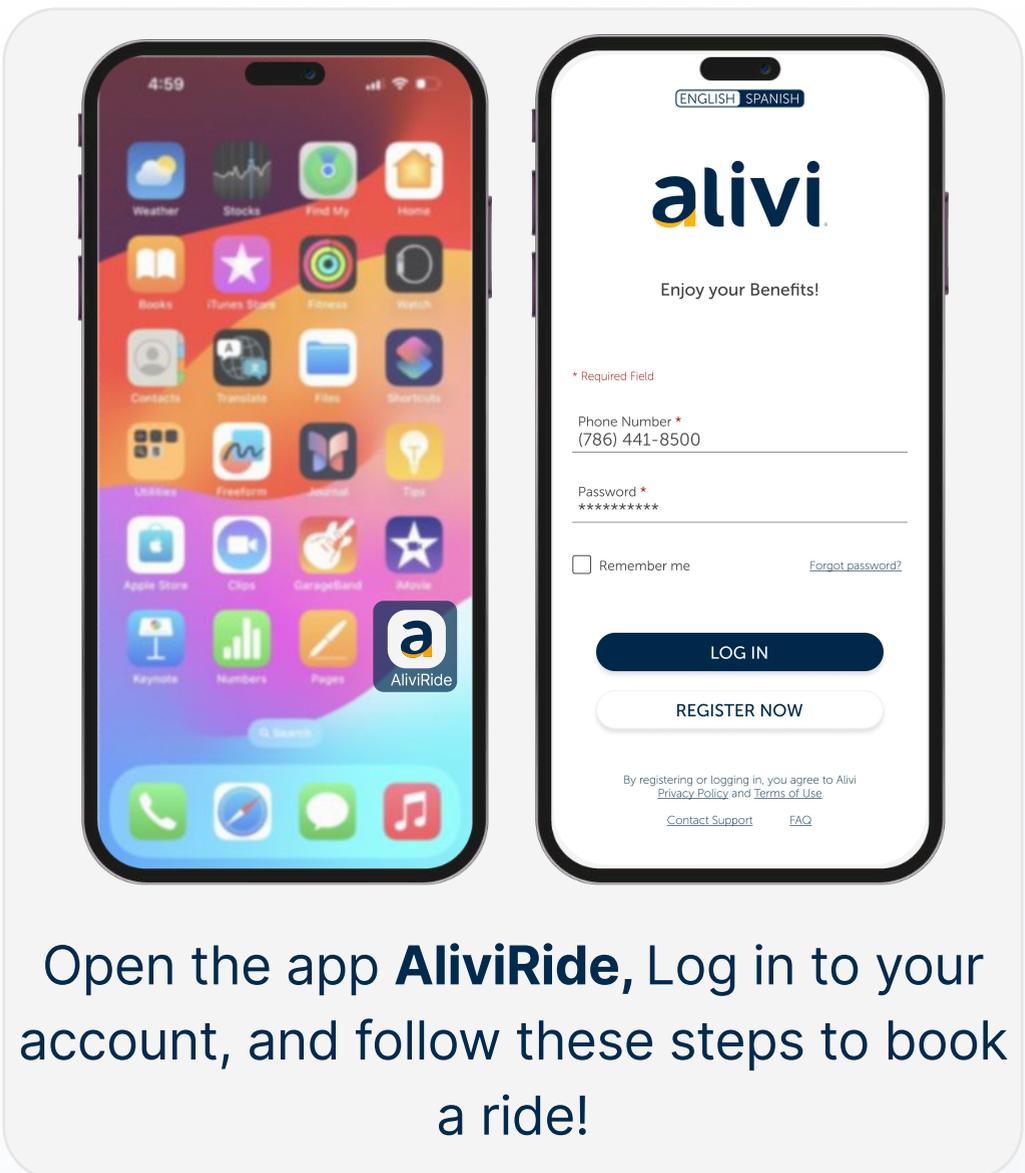


Book a Trip in Alivi Ride

Now that you have installed the Alivi Ride app, registered, and logged in, you're ready to book a Non-Emergency Medical Transportation (NEMT) ride.



Open the app **AliviRide**, Log in to your account, and follow these steps to book a ride!

Step 1

Press Create Trip

**Press
CREATE TRIP**

**Select
LEVEL OF
SERVICE**

**Choose
Type of ride
Pickup now, if
ready to go, or
Schedule for a
future trip.**

Step 2

Set Destination Address

The first screenshot shows the 'alivi' app interface with a search bar labeled 'Where to?'. Below the search bar is a 'Saved addresses' list containing one entry: 'St George Hosp...' with the address '456 Avenue, Miami, FL 33159'. A map of Miami is visible in the background. A blue arrow points from the search bar to the text 'Start typing your destination address'. Another blue arrow points from the 'Saved addresses' list to the text 'Or, Select one from the Saved Addresses List'.

The second screenshot shows the search bar with the text '45 |'. Below it is an 'Other locations' list with three entries: '4553 Ketch Place, Bradenton, FL, USA', '456 Avenue, Miami, FL, 33159', and '453 Ketch Court, Lewes, DE, USA'. A blue arrow points from the 'Other locations' list to the text 'Not saved? Select the location from the Other Locations list'.

The third screenshot shows a zoomed-in view of a map with a red location pin. Below the map is a form titled 'Add New Address'. The form contains the following fields: 'Address *' with the value '456 Avenue, Miami, FL 33159'; 'Bldg/Apt/Suite/Floor/Room (optional)' with the value '2d floor #3'; 'Type *' with a dropdown menu set to 'Hospital'; and 'Address Name *' with the value 'Hospital Saint Lou'. At the bottom of the form are two buttons: 'SAVE ADDRESS' and 'CLOSE'. A blue arrow points from the 'SAVE ADDRESS' button to the text 'Press SAVE ADDRESS'. Another blue arrow points from the text 'Confirm the address, add details, type, and name it' to the form fields.

Start typing your destination address

Or, Select one from the **Saved Addresses** List

Not saved? Select the location from the **Other Locations** list

Confirm the address, add details, type, and name it

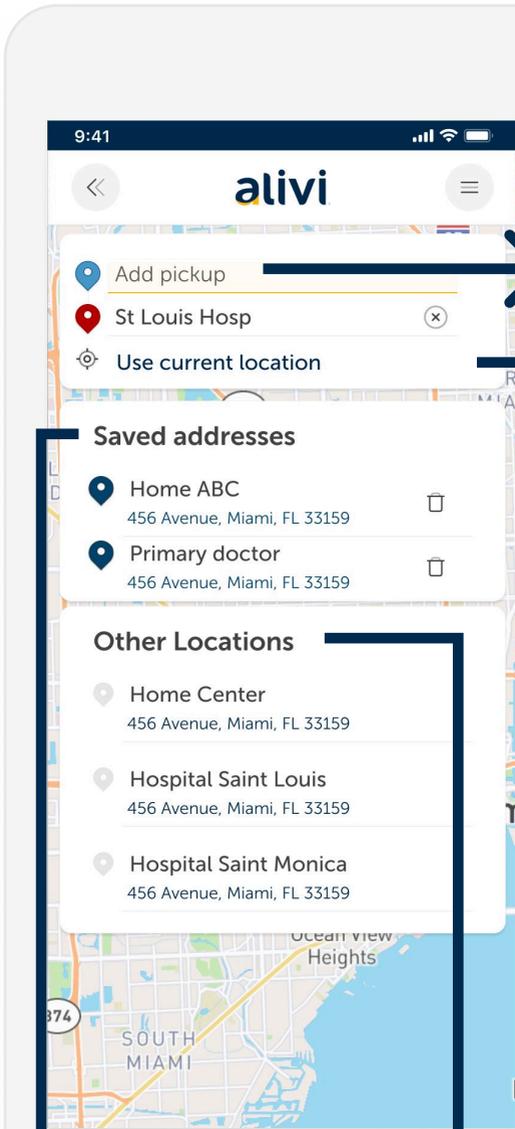
Press **SAVE ADDRESS**

Step 3

Pickup Address

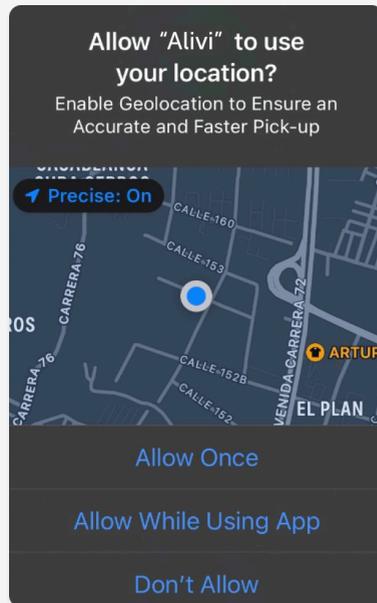
Type in your **Pickup address**, then select one of the following methods to enter the address:

Use your **Current Location** allowing Alivi to access your location



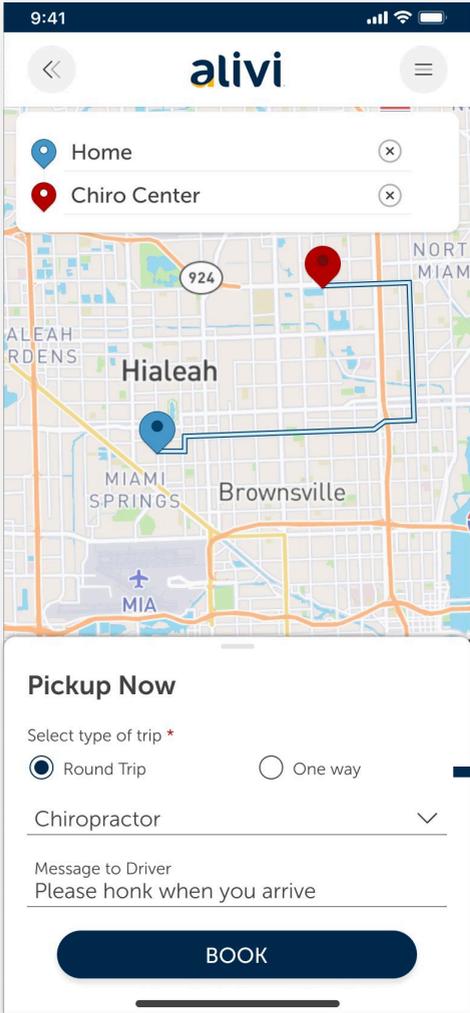
Select address from **Saved Addresses**

Create a new address from **Other Locations**
See previous step



Step 4

Booking Details

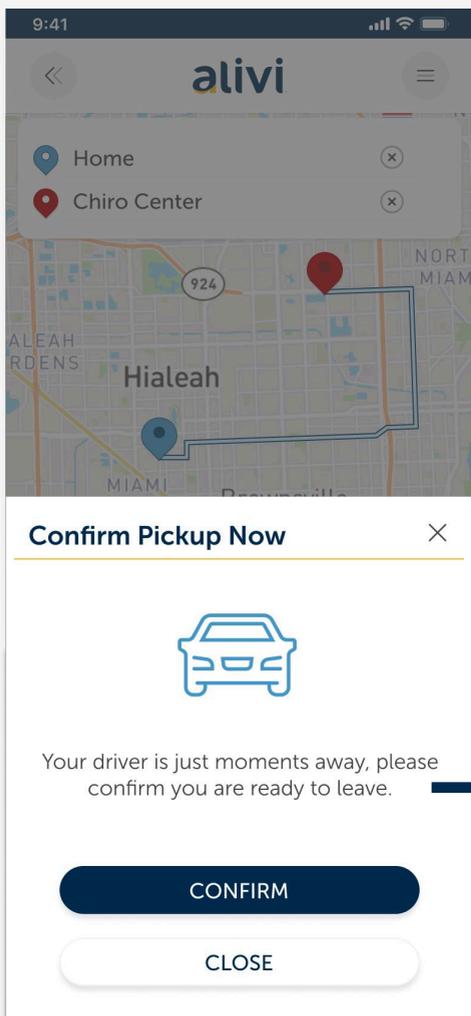


Fill out your trip details

Round trip or One way
Select a reason
Message for the driver



Press **BOOK**



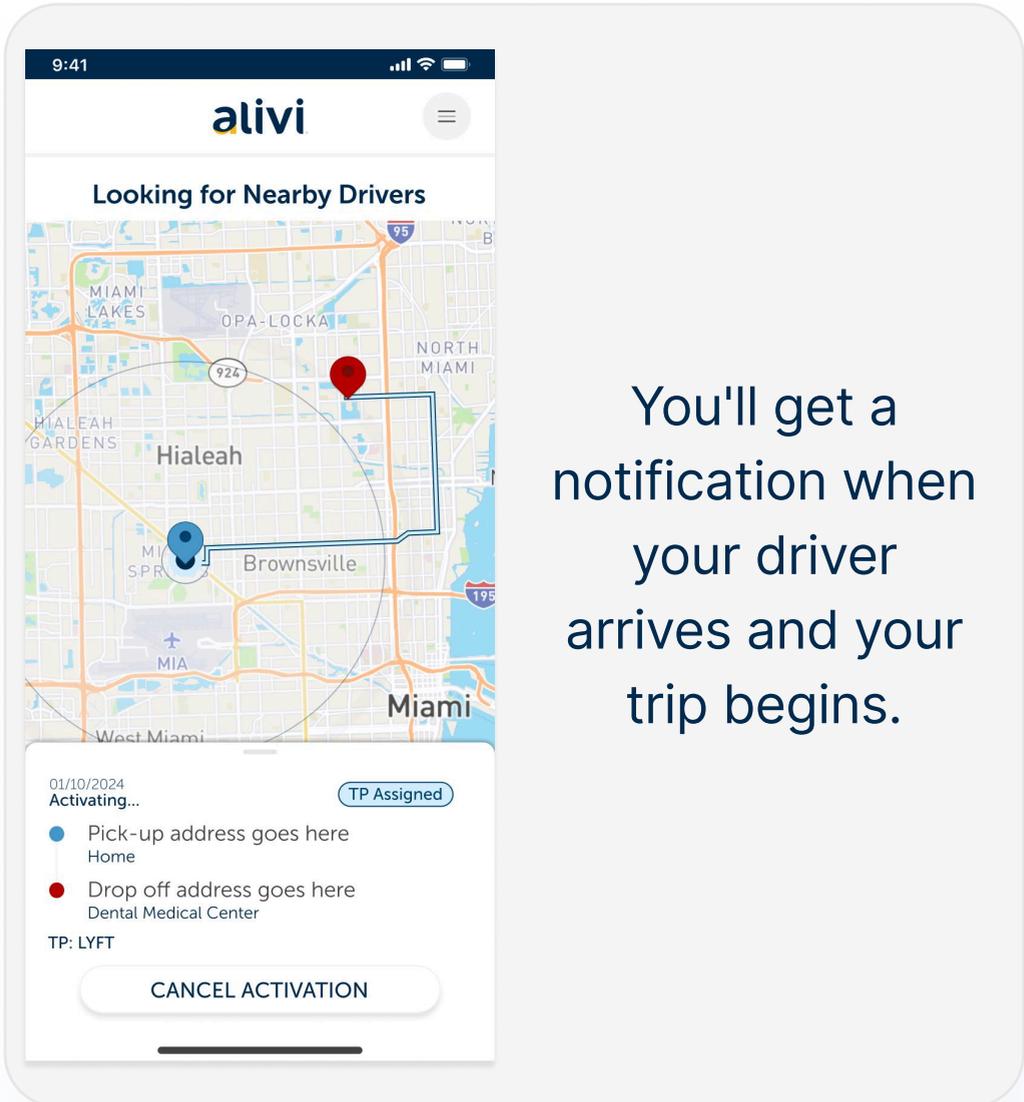
Confirm

You are ready to go, so the app can find a driver to take you to your destination



All set!

The app will assign to you a driver



You'll get a notification when your driver arrives and your trip begins.